Change for TexFlex debit card users

Texas Department of Criminal Justice

eginning April 1, TexFlex debit (Pay-Flex) cards can be used as either debit or credit cards, though some merchants may only accept their use as debit cards. To use your PayFlex card as a debit card, you will need a personal identification number, or PIN, to complete the transaction.

To get a PIN, call PayFlex Card Services toll-free at 888-999-0121.



You will not need a PIN to use the PayFlex card as a credit card, and this change does not affect the fees you pay for your TexFlex account. For more information about PayFlex, call the number on the back of your card.